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## COVID 19: Residential & Commercial HVACR Deemed Essential Services

State and local governments continue to issue “shelter in place” ordinances as well as work and travel restrictions to slow the spread of the COVID-19 coronavirus. Under these orders, “essential services” have been permitted to remain open. This includes grocery and hardware stores, medical facilities, convenience stores and gas stations. Additionally, businesses that supply essential businesses with the support or supplies necessary to operate have also been permitted to remain open.

The Department of Homeland Security’s (DHS) Cybersecurity and Infrastructure Security Agency (CISA) has issued federal guidance to states and municipalities regarding “essential” work. This includes workers such as plumbers, electricians, exterminators, and other service providers who provide services that are necessary to maintaining the safety, sanitation, and essential operation of residences. Additionally, on March 16<sup>th</sup>, President Trump stated,

*“If you work in a critical infrastructure industry, as defined by the Department of Homeland Security, such as healthcare services and pharmaceutical and food supply, you have a special responsibility to maintain your normal work schedule.”*

**Based on the definitions contained in the guidance, the activities conducted by HVACR manufacturing, distribution, installation and service are collectively a critical infrastructure industry. The continued operation of our businesses is essential in order to support the residential, commercial, and refrigeration end markets.**

ADP manufactures products that are essential to the global response to COVID-19 coronavirus. The manufacture, distribution and maintenance of our products are essential to the continued functioning of all sectors of the economy. Our products are necessary to the essential operation of residences and are also applied in small commercial facilities such as restaurants, convenience stores, medical offices, and nursing homes

We stand ready to support you and your business in these challenging times. As your partner we understand our role in the critical infrastructure to provide your business with the necessary equipment to support your customers. As always, please do not hesitate to contact your ADP representative or me directly with any questions or concerns.

Together, we can get through these challenging times, and come out stronger and more unified than ever before.

Regards,

A handwritten signature in black ink, appearing to read 'Jared K. Hendricks', is written over a white background.

Jared K. Hendricks  
Vice President & General Manager

For more information on the Essential Critical Infrastructure Workforce and our responsibilities, please visit <https://www.cisa.gov/publication/guidance-essential-critical-infrastructure-workforce>.